

## Rays Farm Country Matters Guidelines

To help reduce the risk of catching Covid-19 and some other transmissible diseases/infections, please read through the guidelines below before entering the site. Please do not enter the site if you or anyone you live with has symptoms of Covid-19 (a new and continuous cough, a high temperature, loss of sense of taste/smell). Entry to Rays Farm for our Traditional Father Christmas Experience is in 15 minute slots. Please have your e-ticket ready to show at Reception.

Wash your hands more frequently for at least 20 seconds before eating, drinking, smoking, leaving the site, and before and after touching animals.

Visitors are encouraged to bring their own face coverings which must be worn in all indoor areas.

Visitors are able to scan the QR code at Reception regarding Track and Trace.

We have a one-way exit and entry; please follow the signage.

Hand washing facilities are available in the toilets near Reception and in the Courtyard.

Hand sanitiser points are positioned following government advice.

Toilet facilities are open for use. These areas will be regularly checked and frequently cleaned.

The Small Animal Barn is open. Animal petting is allowed.

Our Coffee Shop is open - indoor and outdoor seating is available. Please read and follow the guidelines.

We request that you wear a mask in the Gift Shop. We kindly ask that items are not touched unless you are going to purchase them.

By entering the site you are agreeing to abide to these terms and conditions.

Carers/parents are responsible for supervising children at all times.

Visitors who do not comply with the guidelines will be asked to leave the site.

These guidelines may change and be updated at any time.

Thank you for your understanding.