

## Rays Farm Country Matters Guidelines

*Welcome to Rays Farm.*

To help reduce the risk of catching Covid-19 and some other transmissible diseases/infections, please read through the guidelines below before entering the site.

Please do not enter the site if you, or any member of your family/friends/bubble, have symptoms of Covid-19 (a new and continuous cough, a high temperature, loss of sense of taste/smell).

Entry to Rays Farm is in 30 minute slots. Please have your ticket ready to show at Reception.

Social distancing of 2 metres between groups/households should be maintained at all times.

Wash your hands more frequently for at least 20 seconds before eating, drinking, smoking, leaving the site, and before and after touching animals.

Visitors are encouraged to bring their own face coverings which can be worn in all indoor areas.

Visitors are able to scan the QR code at Reception regarding Track and Trace.

There is a one way system in place, we advise that you please follow the signs.

Hand washing facilities are available in the toilets near Reception and in the Courtyard. Hand sanitiser points are positioned following government advice.

Toilet facilities are open for use, we request 1 household at a time. These areas will be regularly checked and more frequently cleaned.

Indoor and outdoor play areas are open. Please read and follow guidelines on each play area.

The Goat Paddock and Small Animal Barn are open.

Animal petting is allowed.

Our Coffee Shop is open - indoor and outdoor seating is available. Please read and follow the guidelines.

We request that 1 household uses the Gift Shop at any one time. We kindly ask that items are not touched unless you are going to purchase them.

By entering the site you are agreeing to abide to these terms and conditions.

Carers/parents are responsible for supervising children at all times.

Visitors who do not comply with the guidelines will be asked to leave the site.

These guidelines may change and be updated at any time.

Thank you for your understanding.