

Rays Farm Animal Care Volunteer

Rays Farm is located in Southern Shropshire (WV16 6PR).

Rays Farm is a Farm Attraction and our aim is to provide a safe, educational, enjoyable day out, amongst animals and nature, for all ages of visitors. Your job will be to help train and groom the animals; top up their feed and water; and interact with visitors to make sure everyone has a welcoming and enjoyable experience.

We are looking for a knowledgeable, lively, flexible, confident volunteer to join our team.

Are you:

- A friendly, enthusiastic person who enjoys meeting people from all walks of life?
- Animal Care Experience is highly desirable. If necessary, full training will be provided.
- Do you have a keen interest in animal welfare and farm life?
- Happy to help with a variety of tasks?

If so, this volunteering opportunity may be the one for you!

The volunteering will involve:

Grooming, training and handling the animals; talking to visitors about the farm animals and life at Rays Farm.

We'd also like your help in welcoming visitors to the farm and tell them about the farm's history and the farm animals in our care.

You may like to help with other jobs around the Farm.

The time we would like you to give:

We hope that you'll be able to volunteer regularly and join us at least once a week, but this is flexible.

Sessions are available every day, all year around. All sessions are 11am – 3pm.

You will receive the following support:

We will provide training, support and equipment to volunteers working with our animals.

You'll need to complete a trial and a site induction before you start.

For successful applicants, training days will be arranged.

What Rays Farm expects from you as a Volunteer:

- To be kind and caring to all Rays Farm animals and birds
- To have Animal Care/Training Experience
- To follow our policies and procedures relating to the safety of the animals and visitors at Rays Farm
- To be the friendly face of Rays Farm and deliver excellent customer service
- To be reliable in attendance and dependable
- To help us maintain the highest standards of presentation of the Farm

- To wear Rays Farm uniform where provided, and return your uniform once your volunteering placement has ended.
- To maintain good working relationships with staff, other volunteers and members of the public.
- To attend appropriate training sessions
- To safeguard confidential information about Rays Farm and let us know about anything relating to your role or the work of Rays Farm that you think might be controversial.
- **NB:** Own transport is essential (there are no bus/train services near Rays Farm – we are 7 miles from the nearest town).

What you, as a volunteer, can expect from Rays Farm:

- A welcoming and enjoyable experience
- Be treated fairly and with respect
- Recognition and appreciation for your contribution
- A full induction with on-going support
- A certificate to demonstrate work carried out for Rays Farm is available on request to show future employers or further education providers
- Rays Farm carries public liability cover whilst you are volunteering with us.

The next steps:

- Please download the 'Volunteer Registration Form' on our website and complete. Please email the Registration form, your CV and covering letter to info@raysfarm.com or post to Rays Farm Manager, Rays Farm, Billingsley, Bridgnorth, Shropshire, WV16 6PF.
- Once we have received this, we will then invite you to come to the site and learn more about Rays Farm and what the role involves. For any further information, please call 01299 841255 option 6.
- Applications close 3rd May 2021.

Thank you for your interest in volunteering at Rays Farm.