

Rays Farm Country Matters Guidelines

Welcome to Rays Farm.

To help reduce the risk of catching Covid-19 and some other transmissible diseases/infections, please read through the guidelines below before entering the site.

Please do not enter the site if you, or any member of your family/friends/bubble, have symptoms of Covid-19 (a new and continuous cough, a high temperature, loss of sense of taste/smell).

We are limiting the amount of visitors allowed on site by offering pre-booked, timed admission slots only.

Entry is in 30 minute slots. Please have your ticket ready to show at Reception. You may visit Rays Farm in up to groups of 6 people (Rule of 6) or up to 2 households (exemptions apply). Children of all ages are included in the Rule of 6.

Social distancing of 2 metres between groups/households must be maintained at all times.

Wash your hands more frequently for at least 20 seconds before eating, drinking, smoking, leaving the site, and before and after touching animals.

Visitors are required to bring their own face coverings which must be worn in all indoor facilities i.e Reception area, Toilet Blocks and Gift Shop (exemptions apply).

If visitors have not pre-booked online, all visitors must scan the QR code at Reception and show proof of checking-in. Alternatively, all visitors must provide contact details at Reception on arrival.

There is a one way system in place, please follow the signs. Be considerate to all visitors.

Doors and gates will be kept open wherever possible - please observe children carefully for their safety. Carers/parents are responsible for supervising children at all times. Hand washing facilities are available in the toilets near Reception and in the Courtyard.

Hand sanitiser points are positioned following government advice.

Toilet facilities are open for use, 1 household at a time. These areas will be regularly checked and more frequently cleaned.

Outdoor play areas are open. Please read and follow guidelines on each play area. If children would like to use the play areas, please bring your own wipes and sanitizing gel.

The Goat Paddock is open; the Small Animal Barn is currently closed.

Animal petting is allowed. Animal feeding is currently not allowed.

Our Coffee Shop is serving takeaway only.

Please read and follow guidelines. Outdoor seating is available.

Our Gift Shop is open for 1 household at a time. We request items are not touched unless you are going to purchase them.

By entering the site you are agreeing to abide to these terms and conditions. Visitors who do not comply with the guidelines will be asked to leave the site.

These guidelines may change and be updated at any time.

Thank you for your understanding.